Athar A. Khan 1 (Cal. Bar No. 261371) McAndrews, Held & Malloy, Ltd. 2 500 West Madison Street, 34th Floor Chicago, Illinois 60661 3 (312) 775-8000 4 akhan@mcandrews-ip.com 5 Of Counsel: Scott P. McBride 6 Brianne M. Straka 7 McAndrews, Held & Malloy, Ltd. 500 West Madison Street, 34th Floor 8 Chicago, Illinois 60661 (312) 775-8000 9 smcbride@mcandrews-ip.com bstraka@mcandrews-ip.com 10 11 Attorneys for Defendant Know Your Options, Inc. 12 13 UNITED STATES DISTRICT COURT CENTRAL DISTRICT OF CALIFORNIA SOUTHERN DIVISION 14 15 16 B.B. GRAHAM & CO. INC. Case No. SACV11-102 JST (CWx) a California corporation, 17 Judge: Hon. Josephine Tucker Plaintiff, 18 Magistrate Judge: Hon. Carla ٧. 19 Woehrle KNOW YOUR OPTIONS, INC., 20 an Illinois corporation, BROKERSXPRESS, LCC, an MEMORANDUM OF POINTS AND 21 Illinois limited liability company, OPTIONSXPRESS HOLDINGS, INC. an Illinois Corporation, and **AUTHORITIES IN SUPPORT OF** 22 KNOW YOUR OPTIONS INC.'S **MOTION FOR SUMMARY** Does 1 to 25, inclusive 23 JUDGMENT OF ALL CLAIMS Defendants. 24 Date: September 26, 2011 Time: 10:00 am 25 Courtroom: 10A 26

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I. INTRODUCTION

This is a classic case of a party abusing intellectual property in an attempt to extract a benefit to which it is not entitled. The defendant is Know Your Options, Inc. ("KYO"), a registered investment advisor ("RIA") with its only office in Chicago, Illinois. Since 2006, KYO has provided services, advice, and education in relation to investment services, including options trading, to its clients. This lawsuit was initiated in late 2010 by B.B. Graham & Co. ("B.B. Graham"), which is engaged in counseling clients in a variety of financial services.

All of the claims in B.B. Graham's Complaint are based on its alleged trademark registration in the slogan "know your options," which is registered in relation to "financial services in the field of options trading." But B.B. Graham is estopped from bringing these claims against KYO because it (1) sat on its rights for years before ever contacting KYO, and (2) then <u>failed to act</u> for seventeen months <u>after</u> KYO clearly conveyed to B.B. Graham its understanding and belief that KYO did not infringe B.B. Graham's invalid mark. B.B. Graham knew of KYO's intentions to expand and promote its business, but it did nothing while KYO took steps to significantly further the use of its name.

B.B. Graham's claims also fail on their merits. Even if the alleged mark is deemed "incontestable," it should never have been issued and should now be canceled. It is a generic informational slogan that serves no source-identifying function. Moreover, KYO is not infringing B.B. Graham's alleged mark because no likelihood of consumer confusion exists. A consumer of financial services in the field of options trading would not think that the services offered by KYO are actually being offered by B.B. Graham.

The Court should grant summary judgment in favor of KYO on all of these grounds, each one of which disposes of all counts.

II. ABBREVIATED STATEMENT OF UNCONTROVERTED FACTS

Michael A. Cavanaugh founded and incorporated KYO in October 2006. (Statement of Uncontroverted Facts ("UF") ¶ 1.) Mr. Cavanaugh did so without any knowledge of plaintiff's registration. (UF ¶ 12.) As of 2006, several entities other than KYO (and B.B. Graham) had used the slogan "know your options" in the field of options trading. (UF \P ¶ 44-47, 50, 64, 71.)

Starting in 2006, KYO and its founder Michael Cavanaugh began to promote KYO through a variety of outlets, including by speaking at events, participating in panel discussions, and conducting podcasts, webcasts, and webinars on options trading. (UF ¶¶ 4-8.) KYO also began spending significant resources promoting its business through its website and by employing public relations professionals. (UF ¶¶ 2-3, 9.) Since October 2006, KYO has had an Internet presence at http://www.brokersxpress.com/know-your-options/. (UF ¶ 2.) On September 27, 2007, KYO changed its website or about www.knowyouroptionsinc.com, and the previous home page began automatically redirecting to that site. (UF \P 3.)

From its inception until May of 2009, KYO had no knowledge of B.B. Graham's registration. (UF ¶ 12.) In May 2009, B.B. Graham sent KYO a letter, which first informed KYO that B.B. Graham owned U.S. Trademark Registration 2,300,454 for "KNOW YOUR OPTIONS" in the class of "financial services in the field of options trading." (UF ¶ 13.) Over the next several weeks, the parties' principals spoke over the phone. (UF ¶¶ 23-25.) During that time, B.B. Graham's principal (Bruce Edward Graham) represented to Mr. Cavanaugh that B.B. Graham and KYO could co-exist with KYO continuing to use its name, but that B.B. Graham wanted a fee for KYO to license the mark. (UF ¶ 23.) KYO explained that it believed a license was not necessary for several reasons. (UF ¶ 24.) It also told B.B. Graham that in the near future that a KYO employee, Mike Tosaw, planned to

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publish a book to, among other things, promote KYO. (UF ¶ 25.)

On August 7, 2009, counsel for KYO responded in writing to B.B. Graham's letter. (UF ¶ 14.) KYO explained that discontinuance of KYO's use of B.B. Graham's alleged mark was unnecessary at least because (1) the alleged mark had lost significance (or never had significance in the first instance), (2) likelihood of consumer confusion was not present, and (3) any alleged remedy was likely barred by equitable estoppel. (UF ¶ 14.) KYO also informed B.B. Graham that "KYO has been operating since October of 2006 and yet was not contacted by [B.B. Graham] until almost three years after its creation." (UF ¶ 15.) KYO received no response from B.B. Graham until it was served with the Complaint, seventeen months later on January 4, 2011. (UF ¶ 16.)

Between August 7, 2009 and January 4, 2011, KYO took significant steps to promote its business. (UF $\P\P$ 28-31.) For example, Mr. Tosaw's book was published in May 2010. (UF \P 29.) The book refers to KYO by the name "Know Your Options" and lists KYO's website address, www.knowyouroptionsinc.com. . (UF \P 30.) Through its mid-2009 communications with KYO, B.B. Graham was well aware of this planned activity before it filed suit approximately seventeen months later. (UF \P 23-25.) In the first half of 2010, KYO also went through the process of becoming an RIA by filing various documents with the Financial Industry Regulatory Authority ("FINRA"). (UF \P 28.)

KYO has promoted its business through numerous public appearances, radio shows, podcasts, webinars, and panel discussions. (UF \P 31.) Several of those podcasts and webinars remain available on the web. (UF \P 31.) KYO has also invested substantial resources in advertising, its website, and other promotional services, in part by engaging consultants in public relations, search engine optimization, and social media. (UF \P 9.) The value of these activities is approximately \$200,000 or more. (UF \P 18-20.) It would take a significant effort

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and at least three years to redevelop similar material and goodwill if KYO was forced to use another domain name. (UF ¶¶ 18-21.)

At no time has KYO been aware of any actual confusion between itself and B.B. Graham. For instance, no client has ever contacted KYO looking for B.B. Graham. (UF ¶ 76.)

Additionally, "know your options" is widely used in conjunction with options trading. Indeed, when "'know your options' AND 'options trading" is searched on the Internet, over 18,000 results are returned. (UF ¶¶ 34-35.)

In light of these indisputable facts, B.B. Graham's claims cannot stand as a matter of law, and the Court should grant summary judgment.

III. ARGUMENT

Α. **Summary Judgment Standard**

A party is entitled to judgment as a matter of law when there is no genuine dispute as to any material fact. Fed. R. Civ. P. 56(a). Summary judgment is mandated "against a party who fails to make a showing sufficient to establish the existence of an element essential to that party's case, and on which that party will bear the burden of proof." Celotex Corp. v. Catrett, 477 U.S. 317, 322 (1986). Once the moving party has shown that the non-moving party lacks sufficient evidence to carry its burden at trial, the non-moving party must produce evidence to support its claim or defense. Nissan Fire & Marine Ins. v. Fritz Cos., 210 F.3d 1099, 1102-03 (9th Cir. 2000).

В. Relevance of Alleged Incontestability

Federal registration provides a party with certain rights throughout the United States. Once a trademark has been used continuously for five years, the trademark owner can file for "incontestability" status, which limits the grounds under which the trademark can be invalidated. 15 U.S.C. § 1065. Nevertheless, even an "incontestable" trademark can be challenged during litigation based on several grounds enumerated in the statute. 15 U.S.C. § 1064(3). For example, a mark that is generic can be canceled even if incontestable. *Reno Air Racing Ass'n v. McCord*, 452 F.3d 1126, 1135 (9th Cir. 2006) ("To be sure, even an incontestable mark is subject to challenge as generic.").

In this case, even if B.B. Graham's alleged mark is afforded incontestability,

In this case, even if B.B. Graham's alleged mark is afforded incontestability, it should be canceled because it is generic and therefore is not a trademark at all. Moreover, no evidence of infringement is present here. However, regardless of the merits of the case, the court should grant summary judgment in KYO's favor because B.B. Graham should be barred from bringing its claims due to laches and equitable estoppel.

C. B.B. Graham is Barred By Laches From Bringing Its Claims

Laches applies where (1) the plaintiff unreasonably delays bringing suit, and (2) the defendant is prejudiced by the delay. See Internet Specialties W., Inc. v. Milon-Digiorgio Enters., 559 F.3d 985, 990 (9th Cir. 2009). Whether laches precludes a party from bringing its claims is appropriate for summary judgment. See Grupo Gigante S.A. v. Dallo & Co., 391 F.3d 1088, 1101-05 (9th Cir. 2004) (affirming summary judgment that a four year delay prevented the plaintiff's trademark claim for injunctive relief). Moreover, a successful laches defense bars both monetary damages and injunctive relief. See, e.g., Jarrow Formulas, Inc. v. Nutrition Now, Inc., 304 F.3d 829, 837 n.5 (9th Cir. 2002).

1. A Presumption Of Laches Applies Here

A presumption of laches exists where a plaintiff does not file suit within the applicable statute of limitations. *See Internet Specialties*, 559 F.3d at 990-91. In the case of a trademark claim in California, the applicable statute of limitations is four years, and the period is calculated from when the plaintiff knew or should

¹ See infra § E.

² See infra § F. SACV11-102 JST (CWx)

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have known of a potential likelihood of confusion between itself and the defendant allegedly existed. *Id*.

KYO incorporated in October 2006. (UF ¶ 1.) At that time, KYO was present on the Internet through several webpages on brokersXpress' website, limitation including without http://www.brokersxpress.com/know-youroptions/letter.aspx. (UF ¶ 2.) B.B. Graham would have been able to locate KYO by performing a simple search on the Internet. Thus, had it acted as a reasonably prudent trademark owner policing its mark, it would have known that a potential conflict existed as of October 2006. See, e.g., E-Systems, Inc. v. Monitek, Inc., 720 F.2d 604, 607 (9th Cir. 1983) ("Plaintiff ought to have discovered defendant's use sooner had it been diligently seeking to enforce its mark.").

However, B.B. Graham did not contact KYO until May 4, 2009, when it sent a letter regarding its alleged trademark rights. (UF ¶ 13.) In response to the May 4, 2009 letter, KYO informed B.B. Graham that it had been using its name since October 2006 and that discontinuance was unnecessary for a number of reasons. (UF ¶¶ 14-15.) Even so, B.B. Graham then waited almost seventeen months (and over four years after the date B.B. Graham had been told (in 2009) that KYO began using its name) before it filed suit in December 2010. (UF ¶ 16.) Because this lawsuit was filed over four years after B.B. Graham should have been aware of KYO was using the name "Know Your Options" a presumption of laches applies. Internet Specialties, 559 F.3d at 990.

2. The E-Systems Factors Show That Laches Bars B.B. Graham's Claims

Even if one assumed, arguendo, no presumption of laches, application of the E-Systems factors shows laches as a matter of law. The Ninth Circuit applies the E-Systems factors to determine whether laches exists in a trademark case. The six factors are: 1) the strength and value of trademark rights asserted; 2) plaintiff's

diligence in enforcing mark; 3) the harm to the senior user if relief is denied; 4) the good faith ignorance by junior users; 5) competition between senior and junior users; and 6) the extent of harm suffered by the junior user because of the senior user's delay. *E-Systems*, 720 F.2d at 607.

Here, these factors overwhelmingly favor KYO. First, B.B. Graham's alleged mark is generic (or at most descriptive).³ B.B Graham's weak or invalid mark favors a finding of laches. *See Grupo Gigante*, 391 F.3d at 1102.

Second, B.B. Graham cannot demonstrate diligence in enforcing its mark. B.B. Graham waited nearly three years after information about KYO was publicly available before contacting KYO regarding the alleged mark. (UF ¶¶ 12-13.) B.B. Graham then waited an almost seventeen months after KYO informed it that the mark had been used since October 2006 to file suit. (UF ¶ 16.) B.B. Graham's lack of diligence in enforcing its mark also favors a finding of laches. *See id.* at 1102-03 ("Companies expecting judicial enforcement of their marks must conduct an effective policing effort.") (emphasis in original).

Third, given that the level of sophistication of consumers in the relevant field is very high, harm to B.B. Graham from consumer confusion is highly unlikely. (UF ¶¶ 78-79.) The situation here is analogous to that in E-Systems, where the court recognized that the plaintiff would not be harmed:

Maintaining the status quo will protect Monitek's good faith investment in its tradename and trademark and will not harm free competition. A few consumers may be confused about the source of a product. However, . . . most industrial consumers of E-Systems' ["Montek" products] and Monitek's products are sufficiently sophisticated to distinguish among precision control devices of

³ B.B. Graham's alleged mark is an informational slogan, and generic for at least that reason. (*See infra* § E.)

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varying types which must meet demanding technical specifications. *See id.* at 607. Because B.B. Graham is unlikely to be harmed by KYO's use of the alleged mark, this factor also favors a finding of laches.

Fourth, KYO was not aware of B.B. Graham when it adopted its name. (UF ¶ 12.) This demonstrates KYO's good faith in this dispute and favors a finding of laches. *See E-Systems*, 720 F.2d at 607 ("[The defendant, Monitek,] used the name in good faith ignorance of [the plaintiff, Montek]. It would be inequitable to force Monitek to abandon the name completely in light of the extended period over which Montek could have discovered Monitek's use of its name on its products.").

Fifth, even though the parties may be competitors, as explained in detail below, confusion between the parties is highly unlikely, a point that is recognized by B.B. Graham. For example, B.B. Graham has offered KYO a license to continue using the "Know Your Options" name, such that the companies could coexist. (UF ¶ 75.) Further, B.B. Graham has neither alleged nor shown evidence of of actual confusion, and KYO is aware of none. (UF ¶¶ 76-77.)

Finally, KYO would be significantly harmed if required to discontinue use of its name and its domain name. (UF ¶¶ 18-21.) In fact, the harm that KYO would experience shows it has been prejudiced by B.B. Graham's delay. A defendant demonstrates prejudice by showing "that it has continued to build a valuable business around its trademark during the time that the plaintiff delayed the exercise of its legal rights." *See Grupo Gigante*, 391 F.3d at 1105. "A defendant may establish prejudice by showing that during the delay, it invested money to expand its business or entered into business transactions based on his presumed rights." *Miller v. Glenn Miller Prods.*, 318 F. Supp. 2d 923, 944 (C.D. Cal. 2004) (finding laches or estoppel barred plaintiff's claims), *aff'd*, 454 F.3d

⁴ Confusion is so unlikely here that summary judgment should also be granted on that issue. (*Infra* § F.)

975, 999 (9th Cir. 2006).

KYO has built up a tremendous amount of goodwill since the company's inception. Starting in October 2006, KYO, its founder Michael Cavanaugh, and its employees have promoted KYO by speaking at events and as part of panel discussions, conducting podcasts, webcasts, and webinars on options trading. (UF ¶¶ 4-8.) KYO has also spent significant resources promoting its business through its website and by employing public relations professionals. (UF ¶ 9.) The "Know Your Options" name has been specifically used in conjunction with KYO's business, and remains in books and on the Internet, often on third party websites. (UF ¶¶ 10-11.) Indeed, KYO's name is embedded in numerous podcasts and other recordings that are still played today. (UF ¶ 31.) It would be difficult or impossible to change these references to KYO, many of which exist on third party websites not controlled by KYO. (UF ¶ 19.) Moreover, the value of all of KYO's activities is approximately \$200,000 or more. (UF ¶ 20.) It would cost approximately that much (or more) and take at least three years for KYO to develop similar material and goodwill if KYO was forced to discontinue use of its name. (UF ¶¶ 20-21.)

Because the *E-Systems* factors overwhelmingly favor KYO, the Court should grant summary judgment in favor of KYO.

D. B.B. Graham Is Estopped From Asserting Its Alleged Rights Against KYO

The Court should also find that B.B. Graham is equitably estopped due to B.B. Graham's conduct. Estoppel arises when one party's conduct misleads another to believe that particular rights will not be enforced, and when the second party acts, to its detriment, in reliance upon this belief. *Novell, Inc. v. Weird Stuff, Inc.*, No. C92-20467 JW/EAI, 1993 U.S. Dist. LEXIS 6674, *42 (N.D. Cal. May 14, 1993) (citing *Saverslak v. Davis-Cleaver Produce Co.*, 606 F.2d 208, 213 (7th Cir. 1979)). Equitable estoppel focuses on the effect of a party's conduct without

regard to the party's intent. Id. (citing Saverslak, 606 F.2d at 213).

Equitable estoppel has three elements: (1) a party communicates something in a misleading way, either by words, conduct, or silence; (2) another party relies upon that communication; and (3) the second party would be harmed materially if the first party is later permitted to assert any claim inconsistent with its earlier conduct. A. C. Aukerman Co. v. R. L. Chaides Constr. Co., 960 F.2d 1020, 1041 (Fed. Cir. 1992); see also Lehman v. United States, 154 F.3d 1010, 1016 (9th Cir. 1998).

Estoppel applies here because: (1) B.B. Graham led KYO to reasonably believe that B.B. Graham did not intend to enforce its alleged trademark rights against KYO; (2) KYO relied upon B.B. Graham's conduct in expanding and marketing its business; and (3) KYO would be materially prejudiced if B.B. Graham were allowed to proceed with its claim. *Aukerman*, 960 F.2d at 1041. Thus, the court should dismiss B.B. Graham's claims because B.B. Graham is equitably estopped from bringing any claim against KYO as a matter of law. *See Aspex Eyewear Inc. v. Clariti Eyewear, Inc.*, 605 F.3d 1305, 1314 (Fed. Cir. 2010) (affirming district court's summary judgment finding of equitable estoppel).

1. B.B. Graham's Misleading Conduct

B.B. Graham misled KYO into believing it would not enforce its alleged rights against KYO. Misleading conduct can stem from inaction where there is a duty to act. *Aukerman*, 960 F.2d at 1028. In this case, B.B. Graham sat on its rights for years before contacting KYO. (UF ¶ 13.) Then, B.B. Graham failed to act for nearly seventeen months after KYO clearly communicated its understanding that KYO was not infringing any of B.B. Graham's alleged rights. (UF ¶ 16.) Moreover, B.B. Graham had been expressly informed of KYO's plans to expand its use of its name in 2010, yet B.B. Graham failed to act. (UF ¶¶ 23-25.)

Despite KYO's existence since 2006, B.B. Graham did not contact KYO

about its alleged trademark rights until May 4, 2009. (UF ¶¶ 12-13.) Over the next few weeks, Mr. Graham represented to Mr. Cavanaugh that B.B. Graham and KYO could co-exist, and KYO could continue to use its name via a license. (UF ¶ 23.) In response Mr. Cavanaugh explained that he did not believe a license was necessary. (UF ¶ 24.) Mr. Cavanaugh also expressly informed B.B. Graham, in response to Mr. Graham's questioning, that he planned to expand the use of KYO's name in 2010 (e.g., in a book). (UF ¶ 25.) Yet despite this knowledge, B.B. Graham chose to lay in wait for KYO to further its use, making B.B. Graham's opportunistic timing all the more harmful to KYO. KYO received no further written communication from B.B. Graham until the Complaint in this action was served seventeen months later on January 4, 2011. (UF ¶ 27.)

B.B. Graham is equitably estopped from bringing these claims because it failed to police its mark for over two years, then failed to act until at least seventeen months after KYO clearly stated that it did not infringe any of B.B. Graham's alleged rights. *Cf. Edge Games, Inc. v. Elec. Arts, Inc.*, 745 F. Supp. 2d 1101, 1118 (N.D. Cal. 2010) (finding that it would greatly prejudice the defendant to issue a preliminary injunction after the plaintiff waited twenty-one months to allow defendant's franchise to expand prior to filing suit). B.B. Graham's inaction was especially misleading given that Mr. Graham knew that Mr. Cavanaugh had already invested significant resources in promoting KYO and intended to invest additional resources to grow and promote KYO in the future.

2. KYO Relied on B.B. Graham's Silence

Before May 2009, KYO was unaware of B.B. Graham, and B.B. Graham did nothing to inform KYO of its alleged trademark rights despite KYO's increased presence in the market. Additionally, after August 2009, KYO reasonably believed that it was free to use the name "Know Your Options" due to B.B. Graham's silence. KYO's August 2009 letter could not have been more clear in its statement

of what KYO believed its rights to be:

[V]oluntary discontinuance of KYO's use is unnecessary due to at least (1) the loss in significance of B.B. Graham & Co's ("B.B. Graham") service mark, (2) the absence of any likelihood of confusion, and (3) the likely barring of any alleged remedy by the doctrine of equitable estoppel. . . . This should address any concerns that your client may have. Please do not hesitate to contact me if you wish to discuss this matter further.

(UF ¶ 14.) Through its prolonged silence, both before May 2009 and after KYO's letter, B.B. Graham led KYO to believe that B.B. Graham did not intend to enforce its trademark rights against KYO. *See Aspex Eyewear*, 604 F.3d at 1310-11 (discussing cases where silence following a cease and desist letter constitutes a basis for finding equitable estoppel).

In reliance on this belief, KYO continued to expand its business. (UF ¶ 27.) In the first half of 2010, KYO took the expensive step of registering as an RIA under the name Know Your Options, Incorporated. This process involved filing lengthy documents with FINRA. (UF ¶ 28.) Moreover, after August 2009, KYO promoted its business through numerous public appearances, radio shows, podcasts, webinars, and panel discussions. (UF ¶ 31.) The aforementioned podcasts and webinars remain available on the Internet. (UF ¶ 31.) Additionally, KYO and its executives or employees were quoted or identified in numerous print and online sources, including the Wall Street Journal, and have been quoted on book covers and in books, using KYO's name and website. (UF ¶ 8.) Furthermore, KYO's employee, Mike Tosaw published his book in May 2010 (as KYO's principal had previously told B.B. Graham's principal). (UF ¶¶ 25, 29-30.) It refers to KYO by Options" "Know Your and lists KYO's website address the name www.knowyouroptionsinc.com. (UF ¶ 30.)

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KYO invested substantial time and money into building and promoting its business between KYO's August 2009 letter and January 2011 when it was served with the lawsuit.

3. Material Prejudice to KYO

If KYO should be prevented from using its name, it will suffer severe economic prejudice as a result of B.B. Graham's misleading conduct. KYO expended considerable resources on promoting its business both before and since August 2009. (UF ¶¶ 2-9, 31.) See Aspex Eyewear, 604 F.3d at 1312-13 (affirming district court's finding of material prejudice based on defendant's commercial activities undertaken during period of silence). The value of KYO's activities is approximately \$200,000 or more. (UF ¶ 20.) It would cost approximately that much (or more) and take at least 3 years for KYO to develop similar material and goodwill should KYO be forced to change its name. (UF ¶¶ 20-21.)

Although B.B. Graham knew of KYO's intent to publish a book and undertake other expensive promotional activities, B.B. Graham waited silently while KYO invested time, effort, and resources in promoting its business. As a result, KYO will suffer the loss of monetary investments and incur damages which easily could have been prevented by an earlier suit. This is exactly the inequitable result that estoppel seeks to prevent. *See Aukerman*, 960 F.2d at 1033.

Accordingly, KYO's motion for summary judgment that B.B. Graham's claims are barred by equitable estoppel should be granted.

E. B.B. Graham's Registration Should Be Canceled Because Its Mark Is Generic

Additionally, B.B. Graham cannot prove its claims on their merits because its federal mark is invalid. B.B. Graham's alleged mark should be canceled because it fails to meet the requirements for federal trademark registration. "The <u>purpose</u> of the Lanham Act is to <u>protect consumers</u> against deceptive designations

1 of the origin of goods and, conversely, to enable producers to differentiate their 2 3 4 5 6 7 8 9 10 11 12 13 14 15

products from those of others." Autodesk, Inc. v. Dassault Systemes Solidworks Corp., 685 F. Supp. 2d 1023, 1028 (N.D. Cal. 2009) (citing Int'l Order of Job's Daughters v. Lindeburg & Co., 633 F.2d 912, 918-19 (9th Cir. 1980)) (emphasis added). Trademark rights therefore derive from the use of a particular mark in relation to a particular good or service. In other words, a trademark does not exist in the abstract. Rather, it must be used in conjunction with a particular good or service, such that it creates an impression in the mind of a consumer that the good or service comes from a particular source. See id. ("[T]he targeted unauthorized use of a trademark must be a use 'in connection with a commercial transaction in which the trademark is being used to confuse potential consumers.") (quoting Bosley Med. Inst., Inc. v. Kremer, 403 F.3d 672, 676 (9th Cir. 2005)).

"Know your options" is generic and incapable of serving a trademark function in relation to the services of "financial services in the field of options trading." 15 U.S.C. § 1064(3); see also Rudolph Int'l v. Realys Inc., 482 F.3d 1195, 1197 (9th Cir. 2007) (affirming district court's finding of genericness on summary judgment). Importantly, incontestability status does not protect generic terms. See 15 U.S.C. § 1065(4); see also Reno Air Racing Ass'n v. McCord, 452 F.3d 1126, 1135 (9th Cir. 2006) ("To be sure, even an incontestable mark is subject to challenge as generic.").

1. "Know Your Options" Is An Informational Slogan That Provides No Trademark Function

Slogans or informational statements used in conjunction with goods or services serve no trademark purpose because they do not indicate the source of the good or service. "Slogans that are considered to be merely informational in nature, or to be common laudatory phrases or statements that would ordinarily be used in business or in the particular trade or industry, are not registrable." See TMEP §

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1209.03(s) (emphasis added). More particularly, "[u]se of a designation or slogan to convey advertising or promotional information, rather than to identify and indicate the source of the services, is not service mark use." TMEP § 1309.02(a). Indeed, they are frequently denied registration by the trademark office. Moreover, even when such slogans make their way onto the Federal Register, such alleged marks are properly canceled during litigation because they can <u>never</u> ser ve a trademark function. *See e.g., In re Melville Corp*, 228 U.S.P.Q. (BNA) 970 (T.T.A.B. 1986) ("Such a highly descriptive and informative slogan should remain available for other persons or firms to use to describe the nature of their competitive services."); *In re Brock Residence Inns, Inc.*, 222 U.S.P.Q. (BNA) 920 (T.T.A.B. 1984) ("Informational expressions may likewise, in appropriate cases, be found to be unregistrable even upon the Supplemental Register because of their informational nature.").

B.B. Graham uses "know your options" as a slogan. B.B. Graham readily concedes this in its advertising and promotional materials. (UF \P 32.) As used by B.B. Graham, the slogan does not act as a source identifier, rather it is merely

See TMEP § 1309.02(a); see also, e.g., In re Melville Corp., 228 U.S.P.Q. (BNA) 970 (T.T.A.B. 1986) ('BRAND NAMES FOR LESS' found to be informational phrase that does not function as a mark for retail store services); In re Brock Residence Inns, Inc., 222 U.S.P.Q. (BNA) 920 (T.T.A.B. 1984) ('FOR A DAY, A WEEK, A MONTH OR MORE' so highly descriptive and informational in nature that purchasers would be unlikely to perceive it as an indicator of the source of hotel services); In re Wakefern Food Corp., 222 U.S.P.Q. (BNA) 76 (T.T.A.B. 1984) ('WHY PAY MORE' found to be a common commercial phrase that does not serve to identify grocery store services); In re Gilbert Eiseman, P.C., 220 U.S.P.Q. (BNA) 89 (T.T.A.B. 1983) ('IN ONE DAY' not used as source identifier but merely as a component of advertising matter that conveyed a characteristic of applicant's plastic surgery services); In re European-American Bank & Trust Co., 201 U.S.P.O. (BNA) 788 (T.T.A.B. 1979) (slogan 'THINK ABOUT IT' found to be an informational or instructional phrase that would not be perceived as a mark for banking services); In re Restonic Corp., 189 U.S.P.Q. (BNA) 248 (T.T.A.B. 1975) (phrase 'NICE TO GET HOME TO' used merely to advertise goods manufactured and sold by applicant's franchisees does not serve to identify franchising services).

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informational. "Know your options" is a familiar expression that an ordinary consumer in the field would take at its ordinary meaning rather than attributing the special meaning of a service mark to it. As such, the phrase is generic in relation to "financial services in the field of options trading." See In re Melville Corp., 228 U.S.P.Q. 970 (T.T.A.B. 1986) ("In an environment where consumers are accustomed to the use by merchants of similar informational phrases, we believe that consumers are not likely to view applicant's slogan as a service mark but rather as a merchandising slogan using common ordinary words merely to convey information about applicant's services."); In re European-American Bank & Trust Co., 201 U.S.P.Q. 788 (T.T.A.B. 1979) ("In the instant case, the phrase 'THINK ABOUT IT' is a familiar expression, and we believe that the ordinary customer or prospective customer reading applicant's advertisement would take the phrase at its ordinary meaning rather than attributing thereto the special meaning of a service mark used to distinguish applicant's banking services from the banking services of others.").

B.B. Graham's use of the "know your options" in its advertising literature further shows that it is not using the slogan for a trademark purpose.

For instance, in numerous places throughout an apparent brochure that it submitted with its "Statement of Use" in order to register or maintain its registration of the slogan, B.B. Graham used the phrases "know your options" and "know their options" within the text in an informational way:

- "Our company slogan, 'Know Your Options' displays not only our desire but also our ability to put you, the client, on the cutting edge of this dynamic approach to trading in the stock market."
- "All clients, employees, and strategic partners will know their options and thereby effect a favorable return from the relationship."
- "By utilizing the most advanced technology available and a team

approach, coordinated and implemented by a staff of professionals, we ensure that our clients receive quality service and up-to-the-minute market information so that they 'know their options.'" (See UF \P 33 (all emphasis original)).

Such ordinary use of the term shows that B.B. Graham is not using "know your options" in a trademark sense. Thus, the mark should be invalidated. *See, e.g.*, *MicroStrategy, Inc. v. Motorola, Inc.*, 245 F.3d 335, 341 (4th Cir. 2001) (explaining that a trademark owner must use a mark as a trademark, that is, the mark must be used to identify the source of the goods to potential customers).

2. Use of "Know Your Options" In The Financial Services and Options Trading Domain Is So Prolific That It Does Not Convey A Single Source

The proliferation of the phrase in the financial services arena, and more particularly in the options trading domain, confirms that the mark is incapable of serving a trademark purpose. See, e.g., CG Roxanne LLC v. Fiji Water, 569 F. Supp. 2d 1019, 1027-28 (N.D. Cal. 2008) (finding "BOTTLED AT THE SOURCE" generic for bottled water and finding relevant to the issue of genericness that almost two dozen competitors used the phrase "bottled at the source" on their bottles and fifty other bottled water companies used the phrase to describe their products in websites, advertisements, and marketing); Classic Foods Int'l Corp. v. Kettle Foods, Inc., 468 F. Supp. 2d 1181, 1189-91 (C.D. Cal. 2007) (finding "KETTLE" generic in relation to potato chips and considering prolific use of "kettle chips" by others as evidence of genericness).

When a Boolean search for "know your options" AND "options trading" is entered on Google.com, over 18,000 results are returned. (UF ¶¶ 34-35.) In many of these results, "Know Your Options" is used as an article title, blog title, book title, or in another informational way to convey information relating to options

trading. (UF ¶ 73.) Indeed, several entities and individuals who are competitors, potential competitors or likely competitors of KYO and B.B. Graham in the field of options trading have used the phrase "Know Your Options" in their advertising or promotional materials. (UF ¶¶ 36-68.)

For example, Kevin Matras, an employee of Zacks Investment Research, has written a series of weekly articles that are published over 100 weeks dating back to 2009, using "Know Your Options" as the series header. (UF ¶¶ 37-42.) Another investment advisor, Mark Wolfinger, has used the moniker "Know Your Options" in conjunction with his column, blog and electronic question and answer forum from 2004 through 2011. (UF ¶¶ 44-53.) Even large clearing houses such as E*Trade Financial and TD Ameritrade have used the phrase "Know Your Options" in their literature. (UF ¶¶ 64-67.) Further, from March of 2007 to 2011, the *Journal of Indexes* magazine has almost always included a column or section titled "Know Your Options" relating to the field of options trading. (UF ¶¶ 69-70.) The "Know Your Options" column has appeared in twenty-five of the twenty-seven *Journal of Indexes* magazines during that time. (UF ¶ 69.)

"Know Your Options" has also been commonly used with educational materials associated with options trading from 2000 through 2011, including without limitation Christopher Doss, who runs myoptionscommunity.com and optionsprosperity.com. (UF ¶¶ 62-63.) Mr. Doss authored a book titled *Know Your Options*, which has been downloaded over 2,000 times. (UF ¶ 62.) Others who have used "know your options" in connection with educational materials, articles, advertisements or promotional materials in the field of options trading include Dan Avidan (an independent investment advisor and broker), John Emery of TradingMarkets.com (a professional trader), Price Headley (founder and CEO of OptionsShark), Thomas McCafferty (author of the book *Options Demystified* (2010)), Business Compass, LLC (in connection with a smart phone (ANDROID)

application, Option Suite), PowerOptions software, *The Wall Street Journal*'s Digital Network (*MarketWatch*), CNBC (via Rebecca Darst, Thestreet.com equity options analyst), *TIME* Magazine Online, Optionetics.com, *Outlook Money* magazine, the Market Mentalist, The Motley Fool, *Stocks, Futures & Options* magazine, optionsimple.com, discount-brokers.net and practicaloptionstrading.com. (UF ¶¶ 54-61; 68; 71.) Because options trading is complicated, educating potential investors about options trading is a primary activity of firms that deal in options trading. (UF ¶ 72.) It is through education that investment advisors gain a reputation and grow their client base. B.B. Graham even acknowledged this in its Complaint. (UF ¶ 72.)

The prolific use of "know your options" indicates that the phrase has already become generic (if it was ever distinctive) with regard to options trading. *See Freecycle Network, Inc. v. Oey*, 505 F.3d 898 (9th Cir. 2007) ("However, [the] asserted mark--like all marks--is always at risk of becoming generic and thereby losing its ability to identify the trademark holder's goods or services. . . . Such genericide can occur 'as a result of a trademark owner's failure to police the mark, resulting in widespread usage by competitors leading to a perception of genericness among the public, who sees many sellers using the same term.") (internal citations omitted).

With such widespread usage of a prolific informational slogan in the field of options trading, the Court should conclude as a matter of law that B.B. Graham's registration is invalid. Its mark is generic and incapable of serving a trademark function.

F. There is No Likelihood of Confusion Between KYO and B.B. Graham

Summary judgment should also be granted because B.B. Graham cannot prove infringement. See Tie Tech, Inc. v. Kinedyne Corp., 296 F.3d 778, 783 (9th

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Cir. 2002) (plaintiff bears the burden of proving infringement). Although likelihood of confusion is nominally a question of fact, courts will decide the issue as a matter of law when warranted. See, e.g., Applied Info. Scis. Corp. v. eBay, Inc., 511 F.3d 966, 973 (9th Cir. 2007); Surfvivor Media, Inc. v. Survivor Prods., 406 F.3d 625 (9th Cir. 2005); M2 Software, Inc. v. Madacy Entm't, 421 F.3d 1073,

The test for "likelihood of confusion" asks whether a "reasonably prudent consumer in the marketplace is likely to be confused as to the origin of the good or service bearing one of the marks." Dreamwerks Prod. Grp., Inc. v. SKG Studio, 142 F.3d 1127, 1129 (9th Cir. 1998). To prove infringement, a trademark owner must prove both that it has a valid trademark and confusion is likely. See Brookfield Commc'ns, Inc. v. W. Coast Ent. Corp., 174 F.3d 1036, 1046 (9th Cir. 1999). Thus, to survive summary judgment, B.B. Graham must show that a genuine issue of material fact exists as to whether reasonably prudent consumers would believe that the services offered by KYO are associated with or sponsored by B.B. Graham. See M2 Software, 421 F.3d at 1079-80; Surfvivor Media, 406 F.3d at 630.

1. B.B. Graham's Offer to License Its Mark Is Strong **Evidence Of No Likelihood of Confusion**

B.B. Graham cannot prove likelihood of confusion because its actions demonstrate an implicit recognition that there is no likelihood of confusion between itself and KYO. Although B.B. Graham considers KYO to be a competitor, B.B. Graham has previously stated that the two organizations can coexist, and it has offered KYO a license to continue to use its name. (UF ¶ 74-75.) Courts recognize this willingness to license a mark as strong evidence that no likelihood of confusion exists between two parties:

We think it highly unlikely that they would have deliberately created a

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situation in which the sources of their respective products would be confused by their customers. . . . It can be safely taken as fundamental that reputable businessmen-users of valuable trademarks have no interest in *causing* public confusion.

In re N.A.D. Inc., 754 F.2d 996 (Fed. Cir. 1985).

1. The Sleekcraft Factors Show No Likelihood Of Confusion

Moreover, B.B. Graham cannot prove likelihood of confusion under the so-called *Sleekcraft* factors, which are used in the Ninth Circuit. These factors include: (1) similarity of the conflicting designations; (2) relatedness or proximity of the two companies' products or services; (3) strength of plaintiff's mark; (4) marketing channels used; (5) degree of care likely to be exercised by purchasers in selecting goods; (6) defendant's intent in selecting its mark; (7) evidence of actual confusion; and (8) likelihood of expansion in product lines. *AMF, Inc. v. Sleekcraft Boats*, 599 F.2d 341, 348-49 (9th Cir. 1979). Here, the *Sleekcraft* factors overwhelmingly favor KYO, such that no fact finder could find a likelihood of confusion between the parties.

a. No Actual Confusion Exists Between KYO And B.B. Graham

B.B. Graham has not alleged actual consumer confusion between the parties. (UF ¶ 77.) Nor is KYO aware of any actual consumer confusion between itself and B.B. Graham. For example, no consumer or potential consumer has ever contacted KYO when it was actually looking for B.B. Graham. (UF ¶ 76.) Lack of actual confusion supports a finding of no likelihood of confusion. *See One Indus.*, *LLC v. Jim O'Neal Distrib.*, 578 F.3d 1154, 1163 (9th Cir. 2009).

b. B.B. Graham's Alleged Mark Is Weak

Because "Know Your Options" is generic, or at most a merely descriptive

slogan, it is an extremely weak mark. See Entrepreneur Media, Inc., 279 F.3d at 1142 n.3 ("[T]he incontestable status of [plaintiff's] mark does not require a finding that the mark is strong.") (emphasis original). "Know Your Options" is generic in relation to options trading; however, assuming arguendo that the mark is valid, such slogan marks are weak because they fall into the descriptive category. Grupo Gigante, 391 F.3d at 1102 ("Descriptive or suggestive marks are relatively weak.").

Moreover the widespread use⁷ of "know your options" further weakens the mark. *See One Indus.*, 578 F. 3d at 1164 ("When similar marks permeate the marketplace, the strength of the mark decreases."); *24 Hour Fitness USA, Inc. v. 24/7 Tribeca Fitness, LLC*, 447 F. Supp. 2d 266, 272 (S.D.N.Y. 2006) ("24 Hour faces an uphill battle in establishing that a phrase so commonly used in business is inherently distinctive."). Where the market is inundated by products or services using the particular trademarked phrase, there is a corresponding likelihood that consumers "will not likely be confused by any two in the crowd." *Entrepreneur Media*, 279 F.3d at 1144 (citation omitted).

c. A High Degree Of Care Is Exercised By Consumers

The typical consumer in this case is a highly-sophisticated consumer who will choose an options trading firm only after significant deliberation. (UF ¶¶ 78-79.) The likelihood of consumer confusion decreases where the consumer is sophisticated and exercises a high degree of care. See Sleekcraft, 599 F.2d at 353. B.B. Graham has already acknowledged the level of sophistication and complexity of this field in its Complaint, which states that "[b]ecause of the complexity inherent in trading options, the Securities and Exchange Commission ("SEC")

⁶ As explained herein the alleged mark is generic, and therefore not a mark at all. (See supra § E.)

^{&#}x27;see supra § E.2 SACV11-102 JST (CWx)

strongly advises investors to educate themselves about the various types of options, how basic options strategies work, and the risks involved before trading in options." (UF \P 79.) Within this context, consumers simply don't decide whether to hire a particular advisor lightly.

d. The Primary Marketing Channel Is Referrals

Because of the complexity of the options market, firms that specialize in options trading rely heavily on referrals for business. In fact, the vast majority of business of KYO comes from existing clients, referrals, and personal introductions. (UF ¶ 80.) When the primary marketing channel used is referrals and personal introductions, confusion is highly unlikely. *See, e.g., Network Automation, Inc. v. Hewlett Packard Co.*, No. CV 08-4675-JFW (RZx), 2009 U.S. Dist. LEXIS 125835, at *31 (C.D. Cal. Sept. 14, 2009) (finding "significance of referrals" indicative that "confusion [is] less likely").

e. KYO Intent In Selecting Its Name

Mr. Cavanaugh did not know of B.B. Graham when it selected its name for its business. (UF ¶ 12.) Therefore, its good faith in selecting its name also favors no likelihood of confusion. *See Sleekcraft*, 599 F.2d at 354.

f. B.B. Graham's Alleged Mark Is Not Used in a Way That Would Cause Consumer Confusion

Although superficially KYO's trade name and B.B. Graham's slogan are similar and are both are used in conjunction with similar financial services, no likelihood of confusion is present here because B.B. Graham uses the alleged mark as a slogan in conjunction with its trade name, by which it is known in the marketplace. The Ninth Circuit has explained the importance of how the alleged mark it used and encountered by consumers:

First, although the parties superficially use the identical slogan as a trademark, consumers will actually encounter the trademarks

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differently in the marketplace. A critical factor here is that both parties use the trademark merely as a tagline to their distinctive business names: as "Critter Clinic-Where Pets Are Family," and "Petsmart-Where Pets Are Family." The emphasis on these housemarks [or trade names] "has the potential to reduce or eliminate likelihood of confusion." 3 J. Thomas McCarthy, McCarthy on Trademarks and Unfair Competition § 23:47 (4th ed.1997). See Norm Thompson Outfitters, Inc. v. General Motors Corp., 448 F.2d 1293, 1298 (9th Cir. 1971) (likelihood of confusion mitigated where "the name of the company invariably accompanied the [trademarked] slogan").

Cohn v. Petsmart, Inc., 281 F.3d 837, 842 (9th Cir. 2002) (affirming summary judgment of no likelihood of confusion although the marks were "superficially identical" and "the parties indisputably [sold] related goods and services").

Here, when not used in a sentence (i.e., in an informational way), B.B. Graham uses the slogan "Know Your Options" in conjunction with its own trade name. (UF ¶¶ 84-85.).8 Therefore, the name "B.B. Graham" rather than the slogan "Know Your Options" is the way consumers are likely to identify the plaintiff's company. See also Lindy Pen Co., Inc. v. Bic Pen Corp., 725 F.2d 1240, 1245 n.4 (9th Cir. 1984) (finding marks not similar where they "are always accompanied by prominent housemarks and logos, compared to which the marks are themselves inconspicuous").

Due to, among other things, the absence of any evidence of confusion, the high level of sophistication in the field, the primary channel through which business is obtained, and the weakness of the alleged mark, no fact finder could find a likelihood of confusion exists. Accor dingly, summary judgment is

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As explained herein, B.B. Graham most commonly uses "know your options" within its ordinary meaning and in descriptive sentence. Consumers would be even less likely to associate this use with a specific source or company.

MEMORANDUM OF POINTS AND AUTHORITIES IN - 24 -

warranted.

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G. Graham's Claims Fail Along With Its Federal All B.B. **Trademark Infringement Claim**

Finally, all of B.B. Graham's claims are based on its Federal Trademark, and therefore, all its claims fail along with its Federal Trademark Infringement claim. See Jada Toys, Inc. v. Mattel, Inc., 518 F.3d 628, 632 (9th Cir. 2008). Therefore, the court should grant summary judgment in favor of KYO on all claims.

IV. **CONCLUSION**

B.B. Graham has no chance to prevail. Its claims should be barred based on laches and equitable estoppel. Further, B.B. Graham's claims fail on their merits because its alleged trademark is both invalid and not infringed. As B.B. Graham's state law claims rise and fall with its federal trademark claim, those claims also fail. KYO respectfully asks the Court to grant summary judgment in its favor.

Respectfully submitted,

Dated: August 29, 2011

/s/ Athar A. Khan

Athar A. Khan (Cal. Bar No. 261371) McAndrews, Held & Malloy, Ltd. 500 West Madison Street 34th Floor Chicago, Illinois 60661 (312) 775-8000 àkhan@mcandrews-ip.com

Of Counsel: Scott P. McBride Brianne M. Straka McAndrews, Held & Malloy, Ltd. 500 West Madison Street, 34th Floor Chicago, Illinois 60661 (312) 775-8000 smcbride@mcandrews-ip.com

bstraka@mcandrews-ip.com

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MEMORANDUM OF POINTS AND AUTHORITIES IN SUPPORT OF KNOW YOUR OPTIONS INC.'S MOTION FOR SUMMARY JUDGMENT OF ALL CLAIMS